



EVANS TELEPHONE

news you can use



Telemarketing Q&A

Q: How do telemarketers get my phone number?
A: There are several ways including the phone book, from checks with preprinted phone numbers, automatic dialers, if you provide it when signing up for contests, and when you call 800 numbers (800, 888, 877, 866) and 900 numbers which use a system to catch and store your number.

Q: Sometimes my phone rings and there is no one on the line. Why?
A: Many telemarketers use "predictive dialing" technology to call people. A computer dials many phone numbers in a short period of time. When you answer, the computer looks for an available sales rep, but if they're all on calls, you hear silence.

Q: How do I stop sales calls?
A: Tell them to put you on their "do not call" lists. Federal law requires them to maintain and honor such lists. Other options: Screen your calls with an answering machine or voice mail service. Be careful who you release your phone number to. If you call 800 or 900 numbers, tell them you don't want your name, address and phone number sold to others, and request they don't call you in the future.



Tips for Shopping Safely Online

The Federal Trade Commission offers the following tips for a safe online shopping experience.

Use a secure browser. Your browser should comply with industry security standards that scramble the purchase information you send over the Internet, helping to secure your transaction. Note that Secure Sites are denoted by [http](http://)s in the URL.

Keep your password(s) private. Be creative when you establish a password, and never give it to anyone. Avoid using a telephone number, birth date, or a portion of your Social Security number.

Keep a record. Be sure to print a copy of your purchase order and confirmation number for your records. The Federal Mail/Telephone Order

Merchandise Rule covers online orders. This means that unless stated otherwise, merchandise must be delivered within 30 days; and if there are delays, the company must notify you.

Pay by credit or charge card. If you pay by credit or charge card online, your transaction will be protected by the Fair Credit Billing Act. Under this law, consumers have the right to dispute charges under certain circumstances and temporarily withhold payment while the creditor is investigating them. In the event of unauthorized use of your credit or charge card, you are generally held liable only for the first \$50 in charges.

For an expanded version of these and more excellent tips for Safe Online Shopping visit <http://www.ftc.gov/bcp/online/pubs/online/cybersmt.htm>.

Convenient Money & Time Saving Offers



Evans|net

Amazing Savings on DSL and Dial-up Internet Service!!!

This is the last great deal of the year, so don't miss out!

Limited Time Introductory Offers!

DSL FOR AS LOW AS \$29.95 A MONTH!

FEEL THE NEED FOR SPEED? Now you can surf the web up to 10 times faster than traditional 56k modems!

★ SAVE \$20 A MONTH! New subscribers who sign up for DSL service, and receive the subsequent 3 full months at \$20 off the regular monthly price—that's as low as \$29.95/month for 3 months*.

★ FREE INSTALLATION! We'll waive the \$100 installation fee and \$100 activation fee!

★ 50% OFF A MODEM! Get a 50% discount off the regular \$150 price. Save \$75!

★ TOTAL SAVINGS! \$275 on installation, plus \$60 on monthly service charges.

★ PLUS! Free subscription to our quarterly magazine, Web Compass. For more information, visit www.evansinet.com.

*Savings will show as a \$20 credit on the monthly statement.

Dial-up: 2 months for \$2!

New subscribers can get 2 full months of dial-up service for just \$2.00*! We're practically giving it away!

Just sign up, and receive the subsequent 2 full months for just \$1.00* each. Combine this with our 2nd line offer and save over \$100!

PLUS! Free subscription to our quarterly magazine, Web Compass. For more information, visit www.evansinet.com.

* Does not include one-time set-up fee. ** Savings will appear as a \$18.49 credit on your monthly statement.

★ 2nd Line Savings ★

Adding a computer to your home? Have a lot of family members competing for the phone?

If you answered yes to either (or both!) of these questions, you may need a 2nd line.

For just a \$46.25 visit charge we'll connect as many lines as you need.

And we'll waive the \$60.25 Administrative charge!



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Call 892-4100 or 394-4100 to Order - Offers Expire 12/31/02